

WorldSweeper/WSA was provided with this email stream by an affected contractor who is a member of both NAPSA and WSA. The contractor's name has been redacted for privacy.

EMAILS OF OUR CONVERSATION AND NAPSA RESPONSE

From: Nancy Terry <info@powersweeping.org>
Sent: Thursday, December 15, 2022 2:42 PM
To: Redacted
Subject: Re: The Hopper - NAPSA Newsletter - 4th Quarter 2022

Hi. I was wondering if you would be able to put your complaint about NELTS in writing? We will be sharing it with the board so as much detail as you can provide would be helpful. We meet Monday so please send it to me as soon as you can but before noon on Monday ET.

Thank you
Nancy

On Thu, Dec 15, 2022 at 1:47 PM Redacted wrote:
Yes, But paying dues and hoping that NAPSA, that stands for NORTH AMERICAN POWER SWEEPING ASSOCIATION would have some pull in regard to anyone not making payment to sweeping contractors. I feel, if we pay our dues to NAPSA you should be entitled to some info from the talented board members on what to do and also recourse of the bad guys when this happens. Most sweeper companies cannot afford legal fees for the \$12,000.00 that they owe me by these scoundrels however I will keep the heat on with judgements and lawyer fees with or without help from NAPSA

Signature Redacted

From: Nancy Terry <info@powersweeping.org>
Sent: Thursday, December 15, 2022 12:10 PM

To: Redacted

Subject: Re: The Hopper - NAPSA Newsletter - 4th Quarter 2022

Hi. I understand your frustration. Third party issues are the bane of our industry's existence. The information was sent to the executive team but the board doesn't meet until Monday. Please understand that NAPSA as a trade organization, is not a policing agency. We are limited to what we can do and say but the board will review the options at the meeting.

Nancy

On Thu, Dec 15, 2022 at 11:53 AM Redacted wrote:

WHY DOES IT TAKE SO LONG FOR A REPLY TO THIS NELTS
PROBLEM FROM NAPSA?

Signature

From: Nancy Terry <info@powersweeping.org>

Sent: Wednesday, December 7, 2022 9:55 AM

To: Redacted

Subject: Re: The Hopper - NAPSA Newsletter - 4th Quarter 2022

Hi Bruce. You are the second person to make me aware of this today. I have sent it on to the NAPSA President for review and will let you know.. Thank you.

Nancy

On Wed, Dec 7, 2022 at 9:19 AM Redacted wrote:

Is NAPSA able to help contractors with this NELTS home depot crisis as I feel you as a board should have some input and help for us that are not getting payments from NELTS. What help can you give as NAPSA is the power sweeping association?

Signature

Attached was the 4th quarter NAPSA newsletter in which no mention was made of N.E.L.T.S.