

Sent to WorldSweeper via email from an Ohio contractor on January 24, 2023

I worked for [N.E.L.T.S.] starting in August of 2022 and was let go in December. I swept 2 Home Depot's. Set price at \$75 for 1 and \$110 for the other.

I told them the days I could do them: Sunday night Tuesday night, Thursday night and everything was agreed to. I get an email later after we started sweeping that we need to lower our price to \$50 per sweep or they would discontinue our service.

As of that time I had not been paid for any work. I called them and said I'm not doing anymore sweeping until I received payment. They paid everything but one month. Then they sent me a notice not to sweep anymore.

We used their app took the pics. They came back and said the sweeps needed to be swept on Monday night, Wednesday night, Friday night. All this was not what we agreed to. I also had been sweeping these Home Depot for years with no problem until N.E.L.T.S. took over.

They did pay finally all but 1 month; they still owe me \$1295.00. We used the app, checked in and out, took pictures. Everything was done like it was supposed to be.